

supply
chain
education
and
training
series by
enVista

enRichment

course catalog



enVista
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enVista[®]
enabling enterprise excellence[®]

■ Customized.

Trainings are specifically tailored to your unique audience, operations and business objectives. Choose from any of the courses in the catalog, or contact enVista to develop a new course for your organization.

■ Cost-effective.

Train up to 25 people for the cost of sending one or two people to a generic, high-level conference.

■ Convenient.

Trainings are brought to your facility, reducing time away from job responsibilities.

■ Consultative.

enVista's consultants are respected, experienced supply chain experts adept at addressing any audience level. Sessions are interesting, dynamic and educational.

■ Collaborative.

Interactive sessions allow teams to share ideas and opportunities. Lessons do not sit on a shelf or remain with one person.

■ Cross-Functional.

Extending trainings and communication across teams is often imperative to project success.

■ Constructive.

Develop a roadmap for how to incorporate lessons learned within your operations.

■ Course Manual.

Participants receive a workbook customized to your organizational training.

■ Carried Out.

With group participation and accountability, lessons learned and KPIs are more likely to be put into practice to make a real organizational impact.

enVista's enRichment supply chain education and training series provides ongoing professional development and customized training opportunities for supply chain professionals and executives. Our courses span a variety of core supply chain topics and experience levels. Taught by enVista supply chain experts in an interactive learning environment, enVista's courses are delivered at your facility and timed around your company's schedule.

Trainers

Our trainers bring years of practical, hands-on experience to each training. enVista trainers teach to the experience level of their audience. From the seasoned supply chain professional to the beginning level practitioner, attendees will obtain the knowledge they need to be more valuable in their respective positions.

Pricing

- Full-day courses are \$1200 for up to 25 people.
- Half-day courses are \$600 for up to 25 people.
- Classes may be taken separately or bundled together at a discounted rate of 10%.
- Travel costs are billed separately.

Training packages include:

- 1/2 hour pre-planning call between your organization and the trainer to discuss your goals and objectives
- Presentation and Q&A session
- Course workbook

Registration

To register for enVista's educational courses, or for additional information, **please contact Brette Hardison at 317.208.9100 ext 229 or email enrichment@envistacorp.com.**

This one-day course is designed for either the seasoned logistics professional or for those seeking a better understanding of the benefits a WMS can provide.

Warehouse Management 101: Foundational Knowledge for Supply Chain Leaders and Practitioners

Course Description

This training will provide a firm understanding of the functionality, capabilities and limitations of today's Best-of-Breed Warehouse Management Systems (WMS). Understand how to calculate available cost savings, and importantly, how to strategically evaluate, select and implement a WMS without incurring unnecessary costs or delays.

- Understand the primary business functions supported by a WMS (as well as which functions are not)
- Learn the principle WMS project justification points to obtain executive buy-in
- Develop a clear understanding of key WMS terms, such as soft allocation vs. hard allocation
- Discuss current "Best Practices" and how they are supported

Transportation Management 101: Foundational Knowledge for Transportation Leaders and Practitioners

Course Description

Take a closer look at the functionality and capabilities offered by Transportation Management Systems (TMS), how transportation savings directly impact the bottom line, and how to successfully implement transportation management systems for your company.

- Characteristics of modes
- Basic charges, rates and tariffs
- Documentation
- Import and export
- Costs and carrier selection
- Integration and intermodalism
- Frequent consulting opportunities
- Trends

This one-day course is designed for either the seasoned logistics professional or for those seeking to better understanding of the benefits a TMS can provide.



Both of these half-day courses are designed for the logistics professional who is researching additional ways to reduce supply chain cost, beyond the traditional ERP, WMS or TMS solutions.

Courses may be taken separately or consecutively for the same group.

Labor Management Systems 101 and 102: Foundational Knowledge for Labor Management Leaders and Practitioners

Course Description

Labor Management Systems (LMS) produce proven, significant savings, with project payback often occurring in less than one year. These courses will clarify how Labor Management Systems can conservatively deliver annual operational savings of 7—11%.

LMS 101

- An introduction to Industrial Engineering and its evolution. The benefits of implementing an LMS, including potential savings and return on investment (ROI) opportunity.
- LEAN process improvement and the relation to preferred methods
- How engineered labor standards (ELS) are established
- The principal steps involved in implementing an LMS solution

LMS 102

- The human capital aspects and considerations of LMS implementations
- Recommendations for developing and retaining motivated employees
- LMS software options available in today's marketplace
- Best practice implementation guidelines for a successful LMS program

Change Management: How to Effectively Integrate Change

Course Description

Does your organization have a passion for change that allows processes and people to be developed to their fullest potential? Or do you struggle to obtain internal enthusiasm and buy-in to move forward? Most people prefer what they know and have grown comfortable with. Learn a proven approach to change management that will enable your organization to become more innovative and cohesive.

- Natural reactions to change
- How to help people embrace change
- A proven Change Management approach

Choose from one of these options:

- Change Management Summit; 3-4 Days
- Train the Trainer; 2 Days
- Combination of both above; 5 days

This course is designed as a foundation for building more effective teams during periods of change.



This three-day course is for the higher-level manager seeking to understand and implement LEAN and 5S processes within their facility.

Participants must pass a CEU test at the conclusion of the course.

LEAN Training

Course Description

This course provides an in-depth understanding of LEAN enterprise principles and how to apply them within your organization. Mapping the process flow and identifying the activities that add value from the customer's perspective create the cornerstone for this class. Participants will learn how the LEAN process provides an organizational structure that supports continuous improvement.

- Create and improve a LEAN process
- Implement 5S to develop a safe, clean working environment
- Map the process flow and identify activities that add value
- Understand the value of teaming to achieve results

"enVista's consultants are able to present to the experience level of their audience. As experts, they are used to addressing very complex supply chain issues with supply chain executives and leaders, but they are also adept at arming beginning level practitioners with the basic knowledge they need to be more valuable in their positions."

Bob O'Hern
Vice President of Operations, Ritz Camera

Generational Training

Course Description

For the first time in history, four distinct generations exist simultaneously in the workforce: Traditionalists, Baby Boomers, Gen Xers, and Millennials. This training session demonstrates the differences in each generation's perspectives, styles and expectations. It will enable your team to not only eliminate conflict between the various generations in your workforce, but also leverage the contributions each generation brings to the workplace.

- Learn how to communicate to each generation
- Motivate your team members
- Become a better trainer
- Provide better feedback
- Recruit and retain talent more effectively
- Introduce a better understanding among your team

In addition, attendees may choose three of the following modules:

- Recruiting
- Retention
- Motivation
- Training
- Communication
- Change Management
- Workplace Friction Points
- Feedback

This training is developed for the organization with a wide span of age groups within their workforce, that wishes to address generational conflict in their teams and build optimal team performance.

DiSC® Training

Course Description

Every person has his or her own behavior and working style, which can be challenging for managers. Learn how to handle and embrace different perspectives and workstyles within your team. DiSC is a self-discovery training that facilitates a dynamic and important discussion every multi-dimensional team needs in order to succeed.

- Identify your DiSC style and explore the priorities that drive you during your workday
- Discover similarities and differences among styles
- Discover your reactions to different DiSC styles
- Use the DiSC model to understand the people you work with
- Develop skills in recognizing people's DiSC styles based on their behavioral cues

Improve results by developing a sense of accountability across your workforce.

DiSC training will teach you to focus on any situation, reflect on it, and find a solution that will work for all parties.

Unleashing Your Leadership Potential

Course Description

Unleashing your Leadership Potential takes a closer look at recruiting techniques and practices for attracting and retaining top talent. Attendees will also learn how to manage difficult employee situations. This training provides the essential tools needed to effectively communicate and inspire your team and, ultimately, become a better, more successful manager.

- Become a better communicator
- Motivate team members
- Become a more effective trainer
- Give better feedback
- Retain Talent
- Understand a manager's legal requirements
- Transition to a managerial role
- Effectively manage human resources
- Use the Essential Management Tools
- Lead change within an organization

In addition, attendees may choose six of the following modules:

- Communication
- Legal Requirements
- Motivating Your Team
- Transitioning to a Managerial Role
- Be a Better Trainer
- Leading Change
- Giving Feedback
- Retaining Top Talent
- Essential Management Tools

This training is developed for the seasoned manager who wants to develop better management skills, or for those transitioning into a managerial role for the first time in their career.



This one-day course is designed for either the new or seasoned first line supervisor.

Supervising on the Line for the First Line Supervisor

Course Description

Supervising on the Line offers practical advice and tips to help any first line supervisor become more valuable in their role. Now, bring author Jim Barnes and Al Gagnon, son of labor pioneer and author Gene Gagnon, to your organization for a full-day training, tailored to your organization and its staff. This class will teach supervisors how to lead, manage, communicate, direct and measure their associates, and will demonstrate how these techniques directly impact your organizational goals.

Topics covered will include:

- How to take responsibility within your management area or warehouse
- Time management and everyday problem solving
- The importance of employee training
- Barriers to productivity and how to overcome them
- Communication:
How to make it a two-way street
- Motivating your employees, while still maintaining control

Team Dynamics

Course Description

In today's work world, more work is being completed by project teams than ever before. This course allows team members to develop better teamwork skills by minimizing internal conflict and optimizing results. *Team Dynamics* training focuses on how the team is accountable to one another, but also how the team is accountable to the organization.

- Set team expectations
- Learn to recognize and move past roadblocks
- Discuss and overcome communication challenges
- Create an action plan for handling speed bumps
- Develop trust and open lines of communication
- Create an action plan for handling challenges

Optimizing Accountability

Course Description

Accountable organizations achieve optimal results. Learn how to promote accountability within your team and organization.

- Learn to recognize and ask better questions that focus on accountability and action, rather than blame and procrastination
- Discover how to avoid victim thinking
- Identify how to take ownership of problems and situations
- Create an action plan for accountability within departments and/or the organization

This training is geared toward the seasoned manager who wants to develop better management skills, or for those transitioning into a managerial role for the first time in their career.

This course is designed for the organization that wants to develop a sense of accountability among the workforce at all levels, to deliver improved results.

This course is designed for the supply chain or business executive who wants to gain a deeper understanding about supply chain and its impact on corporate performance.

Understand how to identify and track the supply chain metrics that matter most to your business.

NEW Executive Level Series: Supply Chain for the Business Executive

Course Description

Supply Chain impacts profitability, customer satisfaction and efficiency. Understand how to ask your supply chain leaders the right questions and obtain a high-level understanding of supply chain best practices to “talk the talk” and become a more informed leader.

Choose from the following list.

Three topics for a half-day session

Six topics for a full-day session


- The 10 Things Every Executive Should Know About Reducing Transportation Spend
- What Every Executive Needs to Know About Reducing Supply Chain Labor Costs
- Mastering the Complex Retail Supply Chain
- From the Board Room to the Warehouse Floor – How to Develop a Supply Chain Strategy that Meets Long-Term Business Objectives
- The 11 Most Important Supply Chain Technology Trends in 2011 and Beyond
- How to Avoid the 10 Most Common Supply Chain Technology Implementation Mistakes
- Seven-Figure Savings: The Million Dollar Questions Every Executive Should be Asking About Their Supply Chains
- Create your Own Course

Customize Your Own Course

Do you have an idea that wasn't listed in this catalog? enVista regularly creates customized trainings for clients with targeted specific objectives or opportunities. Training is available for small groups, and for up to 25 attendees at a time.

Our expert consultants will work with you to understand your organizational goals and then develop relevant content and techniques to put into practice. Trainers infuse their years of experience, first-hand anecdotes and consultative approach to create a dynamic, memorable and educational experience for everyone involved.

For additional information, please contact Brette Hardison at 317.208.9100 ext 229 or email enrichment@envistacorp.com



“We engaged enVista for custom training at our site and found the experience to be extremely valuable. I would highly recommend enVista training seminars.”

Bob O’Hern
Vice President of Operations, Ritz Camera



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